JOURNAL OF HUMAN ECOLOGY

International Interdisciplinary Journal of Man-Environment Relationship

J Hum Ecol, 50(2): 121-127 (2015)

DOI: 10.31901/24566608.2015/50.2.04

© Kamla-Raj 2015 ISSN 0970-9274 ONLINE: ISSN 2456-6608

Service Delivery Challenges within Municipalities in the Capricorn District of Limpopo Province

Lourens Johannes Erasmus Beyers

Turfloop Graduate School of Leadership, University of Limpopo, South Africa

KEYWORDS Local Community. Councillors. Officials. Inadequate Financial Resources. Human Resources

ABSTRACT Since 2009, there have been ongoing community protests in South Africa in relation to several issues, including housing, water, roads and bridges. These protests are an indication of the service delivery challenges confronting the government. This study sought to determine how service delivery challenges can be addressed at local government level, with specific reference to Limpopo Province. It aimed to identify the general problems affecting communities and the causes and effects of poor service delivery atthe local government level. The study participants included officials from Polokwane, Aganang, Molemole and Blouberg Local Municipalities, Capricorn District Municipality and the Department of Cooperative Governance, Human Settlement and Traditional Affairs. The study identified serious services delivery challenges that require urgent attention and the participants expressed deep concern about perceptions of corruption and poor financial management. The study's conclusions and recommendations will hopefully assist Local Municipalities in Capricorn District, the Limpopo Provincial Government and National Government to improve service delivery to communities at local government level.